

RECEIVED
CENTRAL FAX CENTER
AUG - 2 2004
RECEIVED
CENTRAL FAX CENTER

LAW OFFICES OF
FAY KAPLUN & MARCIN, LLP
INTELLECTUAL PROPERTY LAW

150 BROADWAY, SUITE 702
NEW YORK, NEW YORK 10038
PHONE: (212) 619-6000
FAX: (212) 208-6819
WWW.FKMIPLAW.COM

OFFICIAL

FACSIMILE COVER SHEET

FAX NO : (703) 872-9306

TO : Commissioner for Patents
Mail Stop: Non Fee Amendment

FROM : Michael J. Marcin, Esq.

DATE : August 2, 2004

SUBJECT : U.S. Patent Appln. Serial No. 09/738,786
for *System and Method for Managing Client Processes*
Our Reference: 40101/01101

NUMBER OF PAGES INCLUDING COVER : 8

MESSAGE:

Please see attached. Thank you.

IF ANY PAGES WERE NOT RECEIVED OR ARE ILLEGIBLE, PLEASE CALL (212) 619-6000 AS SOON AS POSSIBLE

The information contained in this facsimile message is attorney privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us by telephone, and return the original message to us at the above address via the U.S. Postal Service. We will reimburse any costs you incur in notifying us and returning the message to us. Thank you.

[40101/01101]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s) : Kevin McCOMBE et al.
Serial No. : 09/738,786
Filing Date : December 15, 2000
For : SYSTEM AND METHOD FOR MANAGING CLIENT
PROCESSES
Group Art Unit : 2155
Examiner : Bharat Barot

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450
Mail Stop: Non Fee Amendment

Certificate of Facsimile Transmission Under 37 CFR 1.8

I hereby certify that this paper is being facsimile transmitted to the
Commissioner for Patents, P.O. Box 1450, Alexandria, VA
22313-1450, Fax (703) 872-9306 on the date shown below:

By:

Michael J. Marcin, (Reg. No. 48,198)

Date: August 2, 2004

TRANSMITTAL

SIR:

In response to the Office Action mailed May 7, 2004, please find an Amendment for
filing in the above-identified application.

No fees are believed to be required. However, if any fees are required, please use the
deposit account of Fay Kaplun & Marcin, LLP, Deposit Account No. 50-1492. A copy of this
paper is enclosed for that purpose.

Respectfully submitted,

Dated: August 2, 2004


Michael J. Marcin, Reg. No. 48,198

Fay Kaplun & Marcin, LLP
150 Broadway, Suite 702
New York, New York 10038
Tel: (212) 619-6000
Fax: (212) 619-0276